



Subprocessori di Google Workspace e Cloud Identity

Ultimo aggiornamento: 20 gennaio 2022

Sub-responsabili del trattamento di terze parti

Google e le sue affiliate impegnano le entità di terze parti nella tabella seguente a svolgere attività limitate in relazione a Google Workspace e Cloud Identity Services. La tabella mostra quale attività svolge ciascuna entità e indica se un'entità è rilevante solo per uno specifico Servizio. Maggiori informazioni su ciascuna attività sono fornite direttamente di seguito. Ciò spiega il trattamento limitato dei Dati del cliente che l'entità è autorizzata a eseguire.

Supporto tecnico: Supporto tecnico avviato dal cliente:

- nel caso di Google Workspace Services, come descritto nelle [Linee guida del servizio di assistenza tecnica di Google Workspace](#)
- nel caso di Cloud Identity Services come descritto nelle [Linee guida per i servizi di supporto tecnico di Cloud Identity](#)

Il Sub-responsabile non ha accesso ai Dati del Cliente archiviati o elaborati dai Servizi. Il Subincaricato ha accesso ai Dati del Cliente solo se il Cliente sceglie esplicitamente di condividere i Dati del Cliente nel corso di un caso di supporto (ad es. screenshot).

Nome dell'entità	Servizi pertinenti	Attività	Paese in cui viene eseguita l'elaborazione	Indirizzo registrato	Paese di registrazione
CallPoint New Europe EAD d/b/a Telus International Europe	Tutti i servizi di Google Workspace e Cloud Identity	Supporto tecnico	Bulgaria	1000 Sofia, distretto di Triaditsa, 1 Alabin Str., TELUS Tower Bulgaria	Bulgaria
Cognizant Worldwide Limited (precedentemente elencata come Cognizant Technology Solutions US Corporation)	Tutti i servizi di Google Workspace e Cloud Identity	Supporto tecnico	Argentina, India e Irlanda	1 Kingdom Street, Paddington Central, Londra, W2 6BD	Regno Unito

Sistemi EPAM, Inc.	Tutti i servizi di Google Workspace e Cloud Identity	Supporto tecnico	Australia, Messico, Svizzera e Stati Uniti d'America	41 Università Dott. #202, Newtown, PA 18940	Stati Uniti d'America
Sistemi EPAM Giappone GK	Tutti i servizi di Google Workspace e Cloud Identity	Supporto tecnico	Giappone	Roppongi Denki Building 7F, 6-1-20 Roppongi, Minato-Ku, Tokyo 106-0032 Giappone	Giappone
Fujitsu Communication Services Limited	All Google Workspace and Cloud Identity Services	Technical Support	Japan	4-5, Minatomirai 4-chome, Nishi-ku, Yokohama City, Kanagawa, JAPAN Postal code: 220-0012	Japan
Infosys Limited	All Google Workspace and Cloud Identity Services	Technical Support	India, Japan, Mexico and United States of America	2400 N Glenville Dr Suite C150 Richardson TX 75082 United States	United States of America
PVP Inc	All Google Workspace and Cloud Identity Services	Technical Support	Japan	2-6-11 Shibakouen, Minato-ku, Tokyo, Japan ZIP 105-0011	Japan
Webhelp Malaysia SDN. BHD (formerly listed as Sellbytel Services Malaysia Sdn. Bhd.)	All Google Workspace and Cloud Identity Services	Technical Support	Malaysia	Menara Exchange 106, Level 6, Lingkaran TRX, Jalan Tun Razak Exchange 55188, Kuala Lumpur, Malaysia.	Malaysia
Sutherland Global Services Bulgaria	All Google Workspace	Technical Support	Bulgaria	82, Patriarch Evtimii Blvd.	Bulgaria

EODD	and Cloud Identity Services			82, fl.1, Sofia 164	
Sutherland Global Services Inc.	All Google Workspace and Cloud Identity Services	Technical Support	Colombia and Mexico	1160 Pittsford Victor Rd, Pittsford, New York 14534	United States of America
TELUS International Ireland (formerly listed as VoxPro Limited)	All Google Workspace and Cloud Identity Services	Technical Support	Ireland	Voxpro House, Unit 6, Riverview Business Park, Blackrock, Cork	Ireland
Transactel International Services Limited	All Google Workspace and Cloud Identity Services	Technical Support	El Salvador, Guatemala and the Philippines	171, Old Bakery Street, Valletta, Malta	Malta
Webhelp Holding Germany GmbH	All Google Workspace and Cloud Identity Services	Technical Support	Israel, Japan, Peru, Romania, Spain and United States of America	Tullnaustrasse 20, 90402, Nuremberg	Germany

Affiliates of Third-Party Subprocessors

Cognizant Worldwide Limited Affiliates						
Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Compan
Cognizant Technology Solutions Argentina S.R.L.	All Google Workspace and Cloud Identity Services	Technical Support	Argentina	Moreno 877, 6th floor, City of Buenos Aires, Argentina	Argentina	1780740
Cognizant Technology Solutions	All Google Workspace and Cloud	Technical Support	India	No. 5/535, Old Mahabalipuram Road, Okkiyam	India	U72300T

India Private Limited	Identity Services			Thoraipakkam Chennai - 600 097, Tamil Nadu		
Cognizant Technology Solutions Ireland Limited	All Google Workspace and Cloud Identity Services	Technical Support	Ireland	Block F3, Dunluce House, Eastpoint Business Park, Alfie Byrne Road, Dublin 13	Ireland	358105

EPAM Systems, Inc. Affiliates						
Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Company number
EPAM Systems (Australia) Pty Ltd	All Google Workspace and Cloud Identity Services	Technical Support	Australia	33 Lexington Drive, Zhen Building, Level 2, Suite 2.14, Bella Vista, NSW 2153, Australia	Australia	16666829
EPAM Systems Mexico S. de R.L. de C.V.	All Google Workspace and Cloud Identity Services	Technical Support	Mexico	Av. Americas 1254, 20th and 21st floors, Country Club, Guadalajara, Jalisco, Mexico 44610	Mexico	ESM1503 (Tax ID)
EPAM Systems (Switzerland) GmbH	All Google Workspace and Cloud Identity Services	Technical Support	Switzerland	Boulevard Lillenthal 2, Glattpark (Opfikon) 8152, Switzerland	Switzerland	CHE-114.898.3

Infosys Limited Affiliates						
Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Company number
Infosys Limited	All Google Workspace and Cloud Identity Services	Technical Support	Japan	1-6-3 Roppongi, Minato-ku, Tokyo 106-0032 Izumi Garden Wing	Japan	470015006
Infosys Limited	All Google Workspace and Cloud Identity Services	Technical Support	India	44, Infosys Avenue Electronics City, Hosur Road, Bengaluru 560 100, India	India	AAACI4798
Infosys Technologies S. de R. L. de C. V	All Google Workspace and Cloud Identity Services	Technical Support	Mexico	Boulevard Díaz Ordaz # 130, Corporativo Santa María Piso 18 Monterrey, Nuevo León, C.P. 64650, México	Mexico	ITE070620 (Tax ID)

Sutherland Global Services Inc. Affiliates						
Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Company number
SGS COLOMBIA	All Google Workspace and Cloud	Technical Support	Colombia	Carrera 77 #68-11, Pi 2, Of 408,	Colombia	900.641.7C (Tax ID)

HOLDING S.A.S	Identity Services			Barranquilla, Colombia		
SGS Holding de Mexico, S. de R.L. de C.V.	All Google Workspace and Cloud Identity Services	Technical Support	Mexico	Av. Prolongacion Dr. Cantu 2777, Pisos 4, 6 y 7, Col. Los Doctores, Monterrey, Nuevo Leon, Mexico. 64710	Mexico	SHM06031 (Tax ID)
SGS Labor de Mexico, S. de R.L. de C.V.	All Google Workspace and Cloud Identity Services	Technical Support	Mexico	Av. Prolongacion Dr. Cantu 2777, Pisos 4, 6 y 7, Col. Los Doctores, Monterrey, Nuevo Leon, Mexico. 64710	Mexico	SLM06031 (Tax ID)

Transactel International Services Limited Affiliates

Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Company number
TELUS International Philippines, Inc.	All Google Workspace and Cloud Identity Services	Technical Support	Philippines	31. Floor Discovery Centre, 25 ADB Ave. Ortigas Center, Pasig City, Philippines	Philippines	A20010538
Transactel El Salvador, S.A. de C.V.	All Google Workspace and Cloud Identity Services	Technical Support	El Salvador	Calle Chiltiupan y 17 Avenida Norte;	El Salvador	0614-310506-1037 (Tax ID)

				Torre Transactel; Plaza Merliot; La Libertad; Santa Tecla; El Salvador		
Transactel, Sociedad Anonima	All Google Workspace and Cloud Identity Services	Technical Support	Guatemala	18 calle 25- 86 zona 10 Edificio Torre Pradera nivel 2. Guatemala, Guatemala	Guatemala	4017225-2 (Tax ID)

Webhelp Holding Germany GmbH Affiliate						
Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration	Cor
Webhelp Israel LTD	All Google Workspace and Cloud Identity Services	Technical Support	Israel	Herzog Tower, 6 Yitzhak Sadeh St., Tel Aviv 6777506, Israel	Israel	516
Webhelp Japan KK	All Google Workspace and Cloud Identity Services	Technical Support	Japan	Tokyo Building Club, 11F, 3-2-6 Kasumigaseki, Chiyudo-ku, Tokyo	Japan	010
Webhelp SAC Peru	All Google Workspace and Cloud Identity Services	Technical Support	Peru	Avenida Víctor Andrés Belaúnde No. 280, Int. 3, Urb. El Rosario, distrito de San Isidro, provincia	Peru	206

				departamento de Lima, Perú		
WEBHELP ROMANIA SRL	All Google Workspace and Cloud Identity Services	Technical Support	Romania	Str. Dr. Iacob Felix, nr.63-69, et.2, sector 1, București	Romania	J40
WEBHELP SPAIN BUSINESS PROCESS OUTSOURCING, S.L.U. (formerly known as SELLBYTEL GROUP S.L.)	All Google Workspace and Cloud Identity Services	Technical Support	Spain	Avenida Diagonal 197, 08018 Barcelona	Spain	B5C
Webhelp Americas LLC	All Google Workspace and Cloud Identity Services	Technical Support	United States of America	80 SW 8th Street, Suite 2900, Miami, FL 33130	United States of America	83-

Google Group Subprocessors

Google engages the Google Affiliates in the table below to perform limited activities in connection with the Google Workspace and Cloud Identity Services. The table shows what activity each entity performs and indicates if an entity is only relevant to a specific Service. More information about each activity is provided directly below. This explains the limited processing of Customer Data the entity is authorized to perform.

Data Center Operations: Operates and maintains the Google data center and equipment that stores Customer Data. The Subprocessor does not require access to Customer Data to perform this activity.

Service Maintenance: Software and systems engineering, maintenance and troubleshooting. In the course of performing this activity the Subprocessor may require limited, authorized access to Customer Data e.g. to remediate technical issues.

Technical Support: Customer-initiated technical support:

- in the case of Google Workspace as described in the [Google Workspace Technical Support Service Guidelines](#)
- in the case of Cloud Identity Services as described in the [Cloud Identity Technical Support Services Guidelines](#)

In the course of performing this activity, the Subprocessor may require limited, authorized access to Customer Data to respond to Customer-initiated requests.

The ultimate parent company for all Google Group Subprocessors listed below is Google LLC, which is itself a subsidiary of Alphabet Inc.

Entity name	Relevant Service(s)	Activity	Country where processing is performed	Registered address	Country of registration
Google Argentina S.R.L.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Argentina	Alicia M. De Justo 350, 2° Floor Dique IV, Puerto Madero Buenos Aires, Argentina, C1107AAH	Argentina
Google Australia Pty Ltd.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Australia	Tower One - International Towers Sydney Level 46, 100 Barangaroo Avenue Barangaroo, Australia, NSW 2000	Australia
Crystal Computing SRL	All Google Workspace and Cloud Identity Services	Data Center Operations	Belgium	Zone Industrielle de Ghlin Baudour Sud Rue de Ghlin 100 Baudour, Belgium, 7331	Belgium
Google Belgium NV	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Belgium	Etterbeekstesteeuweg 180 Brussels, Belgium, 1040	Belgium
Google Brasil Internet LTDA.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Brazil	Avenida Brigadeiro Faria Lima nº 3.477 17º, 18º, 19º e 20º andares Torre Sul Itaim Bibi, São Paulo, Estado de São Paulo, Brazil, Cep 04538-133	Brazil
Google Cloud Brasil Computação e Serviços de Dados Ltda.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Brazil	Avenida Brigadeiro Faria Lima 3729, 4o e 5o andares Itaim Bibi, São Paulo, SP, Brazil, CEP 04538-905	Brazil
Google Canada Corporation	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Canada	1741 Lower Street, Suite 600 Halifax, CAN_NS, Canada, B3J 0J2	Canada
Google	All Google	Service	Chile	Avda. Andres Bello	Chile

Chile Limitada	Workspace and Cloud Identity Services	Maintenance Technical Support		2711 Suite 1701 Las Condes, Santiago, Chile	
Inversiones y Servicios Dataluna Limitada	All Google Workspace and Cloud Identity Services	Data Center Operations	Chile	Avda. Andres Bello 2711 Suite 1701 Las Condes, Santiago, Chile	Chile
Dapsi International ApS	All Google Workspace and Cloud Identity Services	Data Center Operations	Denmark	Prinsessens Kvarter 10 Fredericia, Denmark, DK-7000	Denmark
Tuikie Finland Oy	All Google Workspace and Cloud Identity Services	Data Center Operations	Finland	Ensontie 1 Hamina, Finland, 49420	Finland
Google Cloud France SARL	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	France	8 Rue de Londres Paris, France, 75009	France
Google France SARL	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	France	8 Rue de Londres Paris, France, 75009	France
Google Germany GmbH	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Germany	ABC-Strasse 19 Hamburg, Germany, 20354	Germany
Google (Hong Kong) Limited	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Hong Kong	14th Floor, One Taikoo Place 979 King's Road Quarry Bay Hong Kong, Hong Kong	Hong Kong
Google India Pvt. Ltd.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	India	No. 3, RMZ Infinity – Tower E Old Madras Road 4th & 5th Floors Bangalore, India, 560 016	India

GOC Services India Private Limited	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	India	Meenakshi Technova Survey No.116,117,119,128/AA, 129, Road No.2, Financial District, Nanakramguda Serilingampally Mandal Hyderabad (TG), India, 500032	India
Google Cloud EMEA Limited	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Ireland	70 Sir John Rogersons Quay Dublin , Ireland, 2	Ireland
Google Ireland Ltd.	All Google Workspace and Cloud Identity Services	Data Center Operations Service Maintenance Technical Support	Ireland	Gordon House, Barrow Street Dublin, Ireland, 4	Ireland
Google Israel Ltd.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Israel	Electra Tower 98 Yigal Alon Street Tel Aviv, Israel, 6789141	Israel
Google Cloud Italy S.r.l.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Italy	Via Federico Confalonieri 4 Milano, Italy	Italy
Google Italy S.r.l.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Italy	Via Federico Confalonieri 4 Milano, Italy	Italy
Google Cloud Japan G.K.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Japan	Roppongi Hills Mori Tower, 10-1 Roppongi 6-chome, Minato-ku Tokyo, Japan, 106-6126	Japan
Google Japan G.K.	All Google Workspace and Cloud	Service Maintenance	Japan	Shibuya Stream, 21-3, Shibuya 3-chome,	Japan

	Identity Services	Technical Support		Shibuya-ku Tokyo, Japan, 150-0002	
Google Korea, LLC.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	South Korea	22nd Floor Gangnam Finance Center 152 Teheran-ro, Gangnam-gu Seoul, Korea, 06236	South Korea
Google Netherlands B.V.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Netherlands	Claude Debussylaan 34, 15th Floor Amsterdam, Netherlands, 1082 MD	Netherlands
Green Box Computing B.V.	All Google Workspace and Cloud Identity Services	Data Center Operations	Netherlands	Oostpolder 4 Eemshaven, Netherlands, 9979 XT	Netherlands
Google New Zealand Limited	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	New Zealand	Level 27, Lumley Centre 88 Shortland Street Auckland, New Zealand	New Zealand
Google Cloud Poland Sp. z o.o.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Poland	ul. Emilii Plater no. 53 Warsaw, Poland, 00-113	Poland
Google Poland SP.z.o.o.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Poland	ul. Emilii Plater no. 53 Warsaw, Poland, 00-113	Poland
Google Asia Pacific Pte Ltd.	All Google Workspace and Cloud Identity Services	Data Center Operations Service Maintenance Technical Support	Singapore	8 Marina Boulevard #05-02 Marina Bay Financial Centre Singapore, Singapore, 018981	Singapore
Google Spain, S.L.U.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Spain	Plaza Pablo Ruiz Picasso 1 Torre Picasso, Planta 26 Madrid, Spain, 28020	Spain

Google Sweden AB	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Sweden	Kungsbron 2 Stockholm, Sweden, 111 22	Sweden
Google Switzerland GmbH.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Switzerland	Brandschenkestrasse 110 Zurich, Switzerland, 8002	Switzerland
Charter Investments Limited	All Google Workspace and Cloud Identity Services	Data Center Operations	Taiwan	15/F, 168 Dunhua North Road, Songshan District Taipei, Taiwan, 105	Taiwan
Google Taiwan Limited	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	Taiwan	15F., No. 168, Dunhua N. Rd. Songshan Dist. Taipei City, Taiwan R.O.C., 105	Taiwan
Google UK Ltd.	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	United Kingdom	Belgrave House, 76 Buckingham Palace Road London, United Kingdom, SW1W 9TQ	United Kingdom
Design, LLC	All Google Workspace and Cloud Identity Services	Data Center Operations	United States of America	Corporation Service Company 251 Little Falls Drive Wilmington DE, 19808, United States	United States of America
GOC International LLC	All Google Workspace and Cloud Identity Services	Service Maintenance Technical Support	United States of America	251 Little Falls Drive Wilmington DE, 19808, United States	United States of America
Google LLC	All Google Workspace and Cloud Identity Services	Servizio operativo del centro dati Manutenzione Supporto tecnico	Stati Uniti d'America	Corporation Service Company 251 Little Falls Drive Wilmington, DE, Stati Uniti, 19808	Stati Uniti d'America

Versione precedente

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